



You're home.™

Dual Power

Let's get started



W86-DP-B/A/R/T/P/W85-DP-E series

vax.co.uk

Let's talk safety



Basic safety precautions

This carpet washer is intended for household use only and NOT for commercial or industrial use.

- This carpet washer is intended for household use only and NOT for commercial or industrial use.
- Only use the carpet washer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the carpet washer.
- This carpet washer is NOT to be used by children under eight years or persons with reduced physical, sensory or mental



Don'ts

- Don't leave the carpet washer plugged in when unattended.
- Don't use this carpet washer if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use carpet washer if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri 8:30am to 6:00pm, Sat 09:00am to 5:00pm).
- Don't use your carpet washer to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the carpet washer in an area with explosive vapours or liquid.
- Don't handle the plug or use the carpet washer with wet hands.
- Don't carry the carpet washer while it's switched on.



Do's

- Check with the manufacturer of your flooring prior to using the carpet washer.
- The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot or boiling water may damage your machine and invalidate your guarantee.
- Store your carpet washer in a cool, dry area. Before storing your carpet washer please ensure all water/solutions tanks and filters are thoroughly clean and dry.
- Always vacuum your carpets thoroughly before using your carpet washer.
- Always unplug the carpet washer before carrying out any maintenance and before connecting or disconnecting the hose/accessories.
- Turn off all controls on the carpet washer before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips provided.

capabilities, unless they have been given instructions on how to use the machine or are supervised during use.

- Any cleaning or maintenance of your carpet washer should not be made by children without supervision and ensure they don't play with the carpet washer.
- Before using your carpet washer test your carpets/rugs/upholstery for colourfastness and pile distortion.
- Only Vax recommend tools and solution should be used with this carpet washer. Using other solutions may invalidate the guarantee.

- Don't pull or carry this carpet washer by the power cord.
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord. Don't unplug carpet washer by pulling on the power cord.
- Don't use your carpet washer to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Don't attempt to remove blockages with sharp objects as this may cause damage to your carpet washer.
- Don't over saturate your carpet.
- Don't use the carpet washer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

- Always replace the fuse in the plug with a 13amp fuse. Always protect the power cable from heated surfaces or near open flames.
- Always keep the power cord away from the brushes whilst using your carpet washer.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Take extra care when cleaning on the stairs.
- Always use the carpet washer with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always use the carpet washer in an upright position. To prevent motor damage from dirty water, never hold the carpet washer upside down or lay on its side.

PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.

Thank you for buying this Dual Power.

Taking care of your carpets

The Dual Power is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen the carpets for your home for a reason and Vax will help you take good care of them.

Taking care of your Dual Power

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

vax.co.uk/support or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

Vax Ltd, Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 0LW, UK

This User Guide can be found online at: vax.co.uk/support



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Let us know what you think @VaxUK

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Dual Power

Included with all machines



Vax cleaning solution

+ Dual PowerPet



Vax Pet solution

+ Dual Power Reach



Wash tool



Accessory bag



Long reach hose

+ Dual Power Pet Plus



1 x Vax Pet solution

+ Dual Power Total Home



Pre Treatment solution



Pre Treatment wand

Getting to know your machine



Technical Specification

Name **Dual Power**

Code **W85-DP-E, W86-DP-B, W86-DP-A, W86-DP-R, W86-DP-P, W86-DP-T**

Voltage **See rating label on machine for details**

Wattage **See rating label on machine for details**

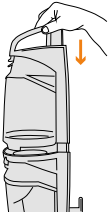
Cord length **8m**

Weight **5.8-6.6kg**

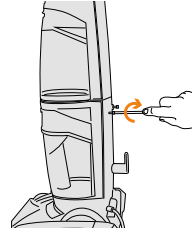
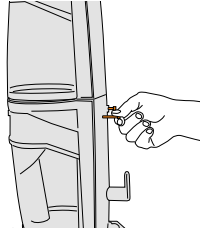
Subject to technical change without notice.

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

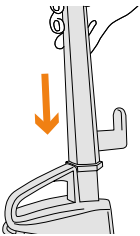
Assembling your carpet washer



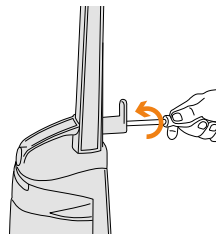
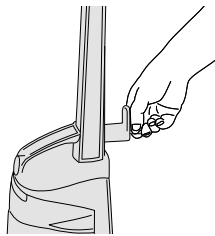
Stand base in upright position and lower top section to connect onto base.



Assemble the two lower handle screws and tighten with a cross/flat head screwdriver.



Slide handle down onto unit.



Assemble the upper handle screw and tighten with a cross/flat head screwdriver.

Using your machine

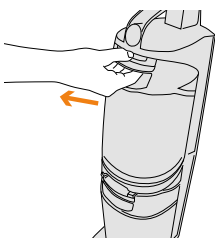
Before you begin cleaning

- **IMPORTANT:** Carpets should be dry vacuumed thoroughly before washing.
- Test for colourfastness – Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with white paper towel or cloth. If your carpet has more than one colour, check all colours.
- Test your carpet/rugs/upholstery – Run the carpet washer over a small hidden area. If no pile distortion occurs continue cleaning.
- Don't over saturate your carpets.
- When using the carpet washer, basic safety precautions should always be observed.
- **IMPORTANT:** Only use Vax carpet solution. Using other solutions may cause excess foaming and may invalidate your warranty.
- **IMPORTANT:** The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot/boiling water may damage your machine and invalidate your warranty.
- **CAUTION:** This is a powerful carpet washer, before plugging in make sure all controls are turned off. Also hold carpet washer firmly when starting and during use.

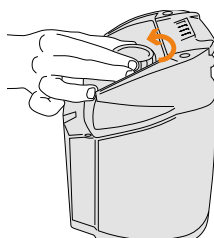
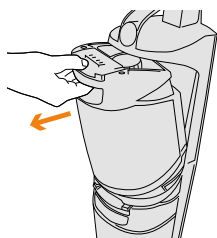


Operating your carpet washer

Your dirty water tank is fitted with a float. When the dirty water tank is full or the floorhead is not in contact with the carpet the float will shut off the suction at the floor nozzle. You will be able to hear if this has happened as the motor noise on the unit will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.



Remove clean water tank.



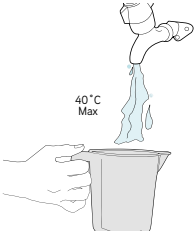
Unscrew the clean water tank cap from the top of the clean water tank.



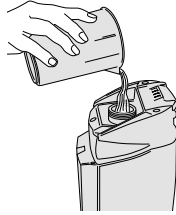
Pour required dose of carpet cleaning solution (approx 40ml per 1.0L of water) and pour into tank.

Using your machine

Operating your carpet washer



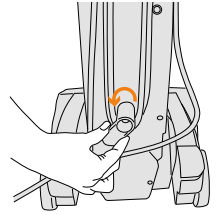
Mix solution with warm water (40°C Max).



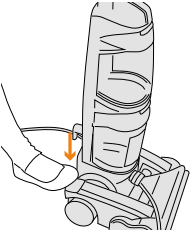
Fill clean water tank with solution mix.



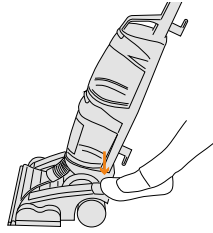
Tighten cap before returning tank to unit.



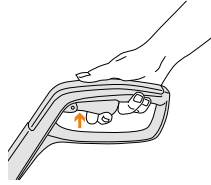
Unwrap power cord and plug unit in.



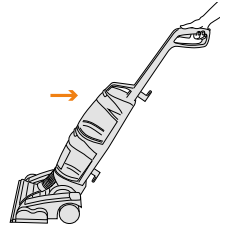
Turn the machine on.



Recline the machine.



Press trigger to release solution.



For best results apply solution on the forward stroke and release the trigger to recover solution on the backward stroke.

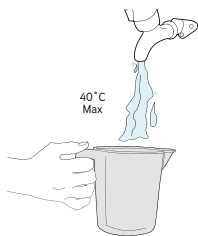


Carpets should be dry vacuumed thoroughly before washing.

Using your machine

Operating your Pre Treatment wand (Dual Power Total home only)

IMPORTANT: Pre-treating your carpet before washing will help to remove stubborn stains. Do not saturate your carpet. Leave pre-treatment solution to work for 10-15 minutes. Before setting the machine to wash, ensure the clean water tank is rinsed thoroughly of Pre Treatment solution.



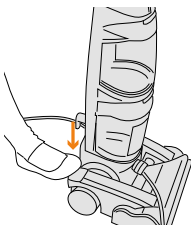
Mix required amount of pre treatment solution with warm water (40ml per 1 litre of water)



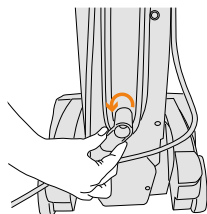
Fill clean water tank with solution mix.



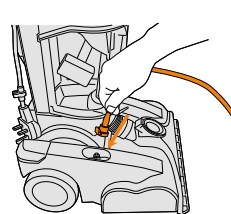
Tighten cap before returning tank to unit.



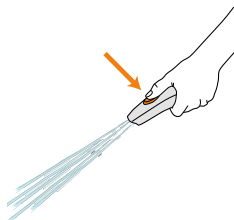
Turn the machine on.



Unwrap power cord and plug unit in.



Plug the Pre Treatment wand into the solution port. Twist lock to secure.

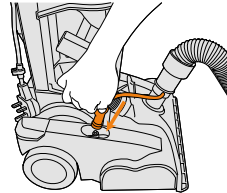
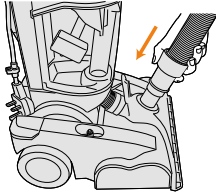


Spray evenly onto desired areas.

Using your machine

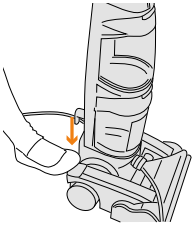
Using the wash tool

IMPORTANT: Do not over saturate your upholstery. The clean water tank will need to be filled with solution and water before use.

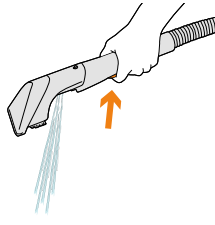


Remove the long reach hose from the accessory bag. Lift hose connector door and plug the long reach hose into the front of the cleaner.

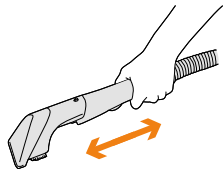
Plug the solution tube, from the long reach hose, into the solution port. Twist lock to secure.



Turn the machine on.



Press trigger to release solution.



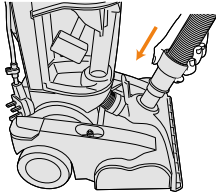
Pull wash tool over treated area to pick up liquid.



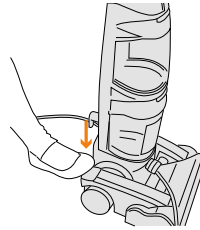
For best results apply solution on the forward stroke and release the trigger to recover on the backward stroke.

Taking care of your machine

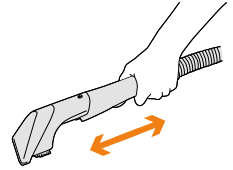
Picking up spills (Dual Power Reach, Pet Plus and Total Home only)



Remove the long reach hose from the accessory bag. Lift hose connector door and plug the long reach hose into the front of the cleaner.

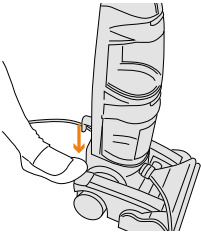


Turn the machine on.

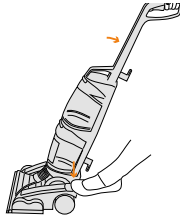


Pull wash tool over spill to pick up liquid.

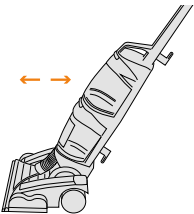
For large spills use the carpet washer



Turn the machine on.



Recline the machine.



For best results use straight parallel strokes.

CAUTION

Always switch off and unplug the carpet washer from the electrical outlet before assembling, filling and emptying the clean water tank, emptying the dirty water tank, or before connecting / disconnecting the attachments.

Taking care of your machine

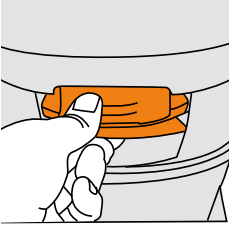
Emptying and cleaning the dirty water tank

IMPORTANT: All solution must be emptied from tanks when storing the machine.

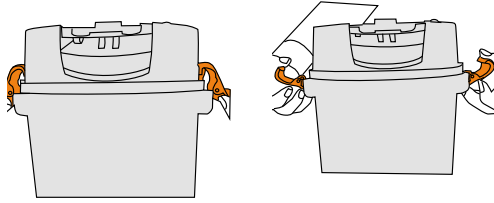
IMPORTANT: Be sure to remove any debris that has accumulated in the screen above the float. If the screen becomes clogged, this may reduce the performance of your cleaner.

NOTE: Rinse out tank with clean water and leave to air dry before storing your machine.

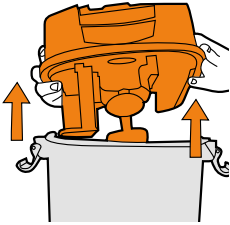
Emptying and cleaning the dirty water tank



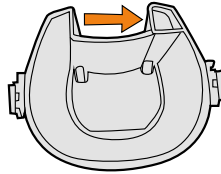
Remove dirty water tank.



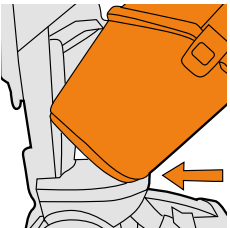
Lift dirty water tank clips up and outward to release.



Lift to remove dirty water tank lid.
Empty dirty water over the sink.
Rinse dirty water tank and lid
under water to remove debris.



Clean the filter screen
located at the back
of the dirty water tank.



To re-fit, tilt clean water/solution
tank and line up to carpet washer.
Push back until it clicks into place.

Storage

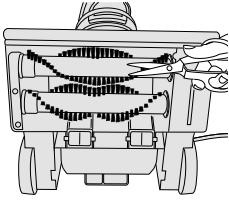
IMPORTANT: Empty and rinse out clean and dirty water tanks and leave to air dry before replacing. Do not leave solution stored in the tanks between uses.



During normal use of cleaning, debris may accumulate inside the dirty water tank. In order to keep your unit functioning properly and to prevent any odours building up, it is best to rinse out your dirty water tank with fresh water after each use.

Let's talk technical

Removing blockages from the brushbar

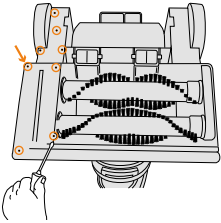


Threads caught in the brushbar can be cut.

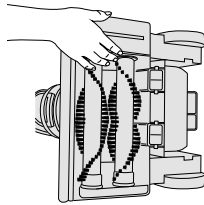


Replacing the belt or brushbars

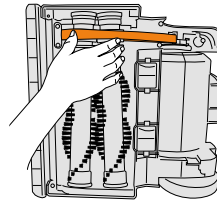
CAUTION: Do not open the motor cover.



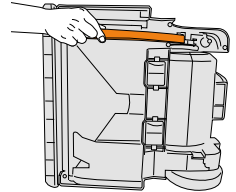
Use a crosshead screwdriver to remove the seven screws. For Dual Power Reach/Total Home/Pet Plus models remove the eight screws.



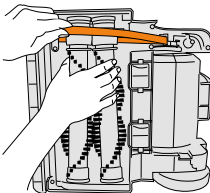
Remove belt cover from unit. For Dual Power Reach/Total Home/Pet Plus models this will be in two parts. NOTE: Wheel is intended to be removed with belt cover.



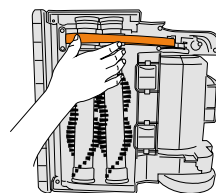
Pull both brushbars away from the machine to remove.



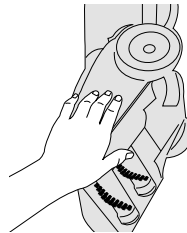
Remove and dispose of old belt.



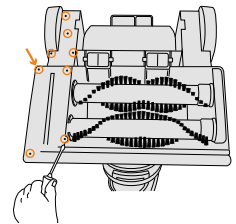
To replace the belt, place the new belt on the motor shaft and slide the brushbars through the belt. NOTE: Place the belt on rounded area of brushbar without bristles.



With the belt in place, pull and slide the brushbars into the unit, making sure the brushbar end caps are in the correct position.



With the machine in the reclined position replace the cover and secure by replacing all screws.



Don't forget your accessories!

Order at: www.vax.co.uk/spares-and-solutions

Ultra+ carpet cleaning solution (1.5l) 1-9-132706-00

Ultra+ Carpet Cleaning Solution tackles stubborn spots and stains and removes unpleasant odours too. It's specially formulated to leave no sticky residue, so your carpets stay fresher for longer.



Ultra+ Pet carpet cleaning solution (1.5l) 1-9-132707-00

Ultra+ Pet Carpet Cleaning Solution tackles stubborn spots and stains and removes unpleasant pet odours too. It's specially formulated to leave no sticky residue, so your carpets stay fresher for longer.



Ultra+ Refresh & Revitalise (1.5l) 1-9-133260-00

Ultra+ Refresh and Revitalise tackles stubborn spots and stains. It's Oxy-Lift Action Technology brings your carpets back to life and restores carpet pile. Formulated to leave no sticky residue, so your carpets stay fresher for longer. Safe to use on wool carpets - Woolsafe approved.



Ultra+ Allergen (1.5l) 1-9-133262-00

Ultra+ Allergen tackles stubborn spots and stains, but also removes deep down dirt and allergens in your carpet. Formulated to leave no sticky residue, so your carpets stay fresher for longer. Ultra+ Allergen carpet cleaning solution is approved by the British Allergy Foundation.



Ultra+ Sanitise (1.5l) 1-9-133261-00

Ultra+ Sanitise tackles stubborn spots and stains and removes embedded dust and dirt from carpet pile. Ultra+ Sanitise is formulated to leave no sticky residue, so your carpets stay fresher for longer.





Notes



What to do if it goes wrong

Problem

Solution

Why won't my carpet washer turn on?

- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a 13amp fuse.

Why won't the solution/clean water dispense?

- Make sure the clean water tank is fitted securely.
- The clean water tank valve may be stuck, hold the clean water tank over the sink and press the valve underneath to release.

Why won't my carpet washer pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank wait for the float to settle before re-starting your carpet washer.
- Check the dual spin power brushes for blockages and clear.
- The dirty water tank may not be fitted correctly, also make sure the lid is pushed down securely.
- Check the nozzle for blockages and clear.
- The hose connector door may be open push to firmly shut (some models only).

Why won't the brushes spin?

- Check the power brushes for blockages and clear.
- Check the belt. Go to 'Replacing the belt or brushbars'.

Caution: Always switch off and unplug the carpet washer from the electrical outlet before assembling, filling and emptying the clean water tank, emptying the dirt water tank, or before connecting/disconnecting the attachments.

Caution: The carpet washer is a very powerful unit. Before plugging the cord into the electrical outlet, make sure all controls on the unit are turned off. Hold the carpet washer firmly when starting and in use.

Important: Carpets should be dry vacuumed thoroughly before washing.

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**2 year
guarantee[†]**

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Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm*

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Vax Ltd. Plot 302, Stonebridge Cross Business Park, Hampton Lovett,
Droitwich, WR9 OLW, UK

* Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

† Registration required. Terms and conditions apply, see vax.co.uk for details.



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EEC Statement of Compliance: Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the W85-DP/W86-DP series is manufactured in compliance with the following Directives:
Safety: 2006/95/EC Low Voltage Directive. **EMC:** 2004/108/EC Electromagnetic Compatibility Directive



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist.
Check with your Local Authority or retailer for recycling advice.