

VERSATILE CLEANING FOR ALL AROUND THE HOME

LET'S GET STARTED.



Let's talk safety



Basic safety precautions This steam cleaner is intended for household use only and NOT for commercial or industrial use.

A WARNING: Danger of scalding

- Only use the steam mop indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the steam mop.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction



Don'ts

- Don't touch any hot areas/accessories on your steam mop. It's normal for the steam mop and accessories to heat up during use, always allow them to cool down before handling.
- Don't use the steam mop if it has been dropped, if there are visible signs of damage or if it is leaking, if it has been immersed in water or left outdoors.
- Don't handle the plug or use the steam mop with wet hands.
- Don't pull or carry this steam mop by the power cord.
- Don't leave this steam mop unattended while it is connected to the supply mains.
- Don't aim the steam mop at people, animals, plants and electrical



Do's

- Always make sure the concentration nozzle and accessories are securely connected to the handheld before use.
- Always fill the clean water tank with water only, never add perfume, stain remover or products containing alcohol.
 Filling the clean water tank with hot or boiling water will damage the machine and invalidate your guarantee.
- Always make sure tanks are fitted correctly before using the steam mop.
- Always vacuum your carpets thoroughly and ensure hard floor areas are free from grit and debris before using the steam mop.
- Always carry the steam mop by the handle.
- Always unplug the steam mop before carrying out any maintenance or when unattended.
- Take extra care when cleaning on stairs.

concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.

- Please refer to floor manufacturers care recommendations before use, and test your flooring/carpet/rugs by running the steam mop over a small hidden area, if no pile distortion or no damage occurs continue cleaning. Not suitable for use on wax polished floors or furniture, acrylic surfaces and synthetic, velvet or steam/water sensitive materials.
- This steam mop should not be used to clean electrical appliances such as microwaves, oven, televisions and electrical heating systems etc.
- Only Vax recommend cloths and detergent should be used with this steam mop. Using other detergents will invalidate the guarantee.

components such as interior of ovens or wires. Never touch the steam burst or floorhead from a short distance (there is a risk of scalding).

- Don't use the power cord as a handle, pull the power cord around corners or sharp edges or close a door over the power cord.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the steam mop, remove blockages only as instructed in this guide.
- Don't unplug steam mop by pulling on the power cord or run over the power cord. If the power cord or plug is damaged please contact out Customer Care Line on 0330 026 8455 (Mon-Fri 8:30am to 6:30pm, Sat 9:00am to 5:00pm).
- Don't use the steam mop with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Turn off all controls on the steam mop before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips provided.
- Always replace the fuse in the plug with a British 13amp fuse.
- Always protect the power cable from heated surfaces or near open flames.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat.
- Care should be taken to arrange the extension cord as it could be a trip hazard.
- Store the steam mop in a cool, dry area away from children.
- Before storing the steam mop please ensure all water/detergents tanks and hard water filter are thoroughly clean and dry.
- Keep the appliance out of reach of children when it is energised or cooling down.
 PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.

Thank you for buying this steamer

Taking care of your sealed hard floors and surfaces

This product is designed to make steam cleaning your hard floors and surfaces regularly, as effective and efficient as possible, and this user guide will help you get the most out of your machine.

Maintaining your hard floors and surfaces with this product will ensure they keep looking beautiful, smell fresh and are hygienically clean.

Taking care of your steamer

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your hard floors and surfaces.

Taking care of you



We're here if you need us. Instead of taking me back to the shop, simply visit:

vax.co.uk/support or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

Vax Ltd., Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, Worcestershire, WR9 OLW, UK

This user guide can be found online at: vax.co.uk/support



Let us know what you think @VaxUK

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Steam Fresh Combi Classic

(Included in all models)

Included with your machine



Microfibre Cleaning Pad



Carpet Glider



Metal Brush Small Plastic Brush Large Plastic Brush



Window Tool



Window Tool Cloth



Scraper Nozzle



Concentration Nozzle



Grout Brush



Detail Nozzle



Accessory Bag



250ml Detergent

Steam Fresh Combi Classic Pet

(Includes all the above plus)



250ml Pet Detergent (Instead of 250ml Detergent)

Getting to know your machine



Technical Specification

Name Stream Fresh Combi Classic Name Stream Fresh Combi Classic Pet

Voltage 220-240 Wattage 1400-1600w Cord length 7m Weight 3.7kg

Accessories & Consumables*

Microfibre Cleaning Pads (Type 1) 1-1-131448-00 Pro Cleaning Pads (Type 6) 1-1-132319-01 Coral Cleaning Pads (Type 3) 1-1-131643-00 Carpet Glider (Type 3)
1-1-133527-00
Hard Water Filter (Type 4)
1-1-133719-00

^{*}To purchase consumables and accessories, please visit vax.co.uk

Getting started

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

Before you Begin

CAUTION

- The steamer and accessories get very hot during use, always allow them to cool down before handling.
- · Always unplug and switch off the steamer when assembling.
- Always switch off the steamer before emptying the water tank or changing the cloths/accessories.

IMPORTANT

- Please refer to floor manufacturer's care recommendations before use and test the steamer on a hidden area of flooring to begin with.
- Test for colour fastness in a small hidden area of upholstery/fabric to check for colour removal before use.
- When using the steamer, basic safety precautions should always be observed.
- Don't aim the steamer at people, animals, plants and electrical components or wires. Never touch the steam jet
 or floorhead from a short distance (there is a risk of scalding).
- The steamer is equipped with a thermostat and a thermal cut-out. If for any reason the steamer overheats it will switch off. If this happens turn off and unplug the steamer, allow to cool for at least 2 to 4 hours and re-try.

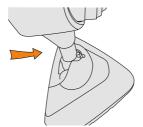
Assembling your steamer



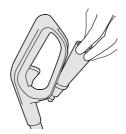
Push the main body down into the floorhead until it clicks into place.



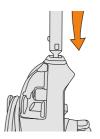
Insert tools into the back of the steamer.



Stand the steamer upright by pushing the main body forward to lock into position.



Insert concentration nozzle into the storage hook on the back of handle.



Push the handle into main body until it clicks into place.

IMPORTANT

- If you don't want to use detergent on your flooring, turn detergent dial to OFF position.
- · Always test on an inconspicuous area of flooring first before using detergent.
- Don't over fill the clean water/detergent tanks or exceed the maximum amount required.
- Don't use the steamer without water in the water tank. Always top up with water in good time.

Filling water tank



Press the water tank release buttons and pull the water tank to remove.



Pull the tab on the water tank cap to open.



Fill the water tank with 260ml of water, replace the cap and push firmly to close.



Slide the water tank back into the machine until it clicks into place.

Filling detergent tank



Press the release buttons and pull the detergent tank to remove.



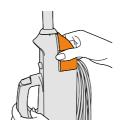
Twist the detergent tank cap anti-clockwise and lift to remove.



Pour 50ml of Vax detergent and 150ml of water into the detergent tank.



Replace the detergent tank cap and twist clockwise to close.



Replace the detergent tank back into the steamer and push until it clicks into place.

IMPORTANT: Never use the steamer without a cleaning pad attached to the floorhead. Never leave the steamer on one spot for an extended period of time or with a damp or wet microfibre pad attached as this may damage the floor surface.

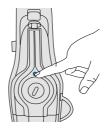
Using the steamer



Place the microfibre pad on the floor, white side facing up. Place steamer onto pad making sure the entire pad covers the floorhead.



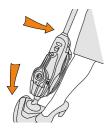
Plug into mains and twist On/Off control dial to ON.



The blue light will illuminate to indicate power on. The green light will illuminate to indicate the steamer is ready to use.



To steam your floors with detergent turn the dial to ON and without detergent turn the dial to OFF.



Place your foot onto the floorhead and pull handle backwards to recline.



To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting floors.



Move the steamer slowly backwards and forwards across the floor paying particular attention to high traffic areas. Squeeze /release trigger as required.



Hold corner of pad down with your foot and lift steamer to peel away.

Always switch OFF the steamer when fitting the microfibre cleaning pads.

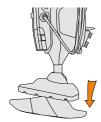




IMPORTANT: When using on carpets, always make sure the microfibre cleaning pad is used and covers the floorhead entirely before using the carpet glider.

Only use the carpet glider when refreshing carpets and turn the detergent dial to OFF.

Refreshing carpets



Place the microfibre pad on the floor white side facing up. Place steamer onto pad making sure the entire pad covers the floorhead.



With microfibre pad attached, push steamer into front of the carpet glider, then place back of the floorhead into the clip. The carpet glider should only be used when refreshing carpets.



Plug into mains and twist On /Off control dial to On.



Turn the detergent dial to OFF when refreshing carpets.



Place your foot on floorhead and pull handle backwards to recline.



To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting carpet.



Move the steamer slowly backwards and forwards across the carpet paying particular attention to high traffic areas. Squeeze/ release trigger as required.



To release the carpet glider, place your foot on clip and push down. Lift steamer to remove.

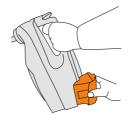
CAUTION: Always switch off the steamer before attaching the concentration tool and accessories.

IMPORTANT: The handheld is to be used with water only, putting detergent into the water tank can cause damage. Always check the tools are clean and free from debris, don't use if damaged, broken or worn.

Using the handheld steamer



Lift the handheld release button and gently pull the handheld to release from the steamer.



Remove water tank and fill before use.



When using the handheld, always attach the concentration tool. Push the concentration tool onto the handheld nozzle and twist clockwise to lock into position.



Plug into mains and twist On/Off control dial to On.



To produce steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over-wetting.



To re-attach the handheld to the steamer, align the handheld with the steamer, lift the handheld release button and slide the handheld back into the steamer until it clicks into place, taking care not to trap the power cord.

Attaching small tools



Small tools can be attached via the concentration tool. Twist clockwise until locked into position and secure. Turn anti-clockwise to remove.

After attaching your chosen tool gently pull to make sure it's locked into place.



Taking care of your machine

IMPORTANT: Allow the steamer to fully cool down before performing any maintenance or troubleshooting checks. Don't leave water or detergent in the tanks between uses, as this can effect the steamer's performance, the water/detergent tanks need to be emptied and rinsed after each use.

IMPORTANT: Don't use bleach or fabric softener when washing the microfibre cleaning pad. Always allow the steamer to fully cool down before removing the microfibre cleaning pad.

Emptying the water/detergent tanks



To remove the water tank press both water tank release buttons, and pull to remove.



Pull the tab on the water tank to open.



Empty any excess water over the sink.



Rinse water tank with water and replace water tank tab, push firmly to close before replacing back onto the steamer.

Emptying the detergent tank



Press the release buttons and pull the detergent tank to remove.



Twist detergent tank cap anti-clockwise and lift to remove.

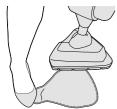


Empty any excess detergent over the sink.



Rinse detergent tank with water, replace detergent tank cap and turn clockwise to tighten. Replace the detergent tank back onto the steamer.

Removing cleaning pads



Using your foot, hold the corner of the microfibre cleaning pad down, lift steamer to peel away.

Max 40°C



The microfibre pad is machine washable (Max 40°C) allow to fully dry before use.

Storing your steamer



Wrap the power cord around the quick cord release hooks and insert the plug into the plug storage socket.

Taking care of your machine

IMPORTANT: Don't operate the steamer without hard water filter in place. The condition of the filter affects the performance of your steamer, check and change filter periodically. If you live in a hard water area the filter will discolour or darken over time. Depending on water hardness and frequency of use, the filter should be changed every 3 to 6 months (or if the filter has discoloured).

Replacing the hard water filter



Remove the water tank to access the hard water filter.



Pull to remove the hard water filter.



New filter (beige/cream colour).

3-6 Months



Hard water filter should be replaced every 3 to 6 months or if discoloured.

Removing blockages



If there is an obstruction to the steam flow through the machine, steam may be released through the bleed valve located on the side of the handheld.



To remove the floorhead from main body push the floorhead release button and lift.



After floorhead is removed, using a thin object such as a paper-clip (in the area shown), insert to remove the blockage.



With the pad removed from the floorhead, insert a small thin object such as a paper-clip in to the steam holes to remove a blockage.

What to do if it goes wrong

Problem

Solution

Is there an accessory missing?

 Check the box for list of contents to make sure the part is included with your steamer.

The steamer has no power.

- Check the On/Off control dial
- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a British 13amp fuse.

Why is the steamer not producing steam /detergent?

- There may be no water in water tank, check the water tank has water.
- Check the water tank is securely fitted and the hard water filter is in place.
- Hard water filter may be blocked or discoloured and needs to be replaced.
- Make sure the handheld is fitted securely in the steamer.
- The water may not yet be at temperature, the green indicator light will be illuminated when it is ready.
- Steam path may be blocked. Go to 'Let's talk technical'.
- Detergent must not be used in the handheld. Putting detergent into the water tank can cause damage to the steamer.
- Check correct setting has been selected on detergent dial, turn dial to ON.
- Check the detergent has been diluted to correct strength.

Why won't the microfibre pad pick up dirt?

 The microfibre pad may already be saturated or dirty. Wash the microfibre cleaning pad, go to 'Taking care of your machine'.

Why is steam coming from the side of steamer?

• Steam coming from the side of the steamer indicates a blockage. To clear any blockages Go to 'Let's talk technical'.

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[†] Registration required. Terms and conditions apply, see vax.co.uk for details.

^{*} Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Using your Accessories

Using the accessory tools



Concentration Nozzle

A concentrated flow of steam to lift grime. Use on any sealed surface in the home or car to tackle stubborn stains. The nozzle allows a powerful jet of steam to remove dirt even in hard to reach places.



Brushes

A hard-wearing brush for use on sealed surfaces. Always test a hidden area before use.



Squeegee Tool Window/Shower Tool

Clean your windows and mirrors quickly and easily. The Squeegee Tool disperses Steam evenly to any glass surface, including shower doors, ovens glass and in your car. You can then swipe dry to avoid streaks.



Upholstery Tool

Attach the cloth to the Window Tool for use on upholstery and clothes.



Grout Brush

A wide straight brush to tackle grout on tiled floors and surfaces. This lifts embedded dirt from in between tiles and grouting.



Carpet Glider

A detachable Carpet Glider accessory which adapts the floorhead and enables you to make a seamless transition between cleaning hard floors and carpets. This can be used on all carpeted areas around the home.



Detail Nozzle

For those hard to reach places all around the home. This super-concentrated steam nozzle fits in small crevices at a 45° degree angle for easy access. Use to clean taps, under rails and radiators quickly and thoroughly.



Scraper Tool

Perfect for shifting dried on or stubborn residue from ovens, work surfaces, bathroom surfaces and even pots and pans.



Metal Brush

Strong metal bristles to lift resilient grime from tough surfaces. Use when deep cleaning your oven, wire racks or BBQ to make light work of difficult cleaning tasks. Not for use on soft or delicate surfaces such as material or upholstery.

Also available 360° Steam Tools Order at: www.vax.co.uk/spares-and-solutions

Conversion starter kit (Type 1) - 1-1-137249

Our 360° Connector enables you to access all areas with steam. It twists, so that you don't have to — making steam cleaning easier on the wrist! Your 360° tools attach to this connector, so keep it safe. The 360° Tool Adapter attaches to your Steam Fresh Combi so you can then attach your 360° Connector. 1 x 360° Connector & Adapter, 1 x Soft Scrub Brush, 1x Precision Tool.



Clean & Scrub Kit (Type 1) - 1-1-137101

*Must purchase Conversion Starter Kit, in order for the Clean and Scrub Kit to fit.



Multi-Surface Kit (Type 1) - 1-1-137102

*Must purchase Conversion Starter Kit. in order for the Multi-Surface Kit to fit.



Consumables

360° Window Pads - 1-1-137252

Contains 4 x replacement Window Pads for your 360° Window Tool. Pads are machine washable.



360° Scrub Pads - 1-1-137251

Contains 4 x replacement Microfibre Pads and 4 x replacement Pro Cleaning Pads. Pads are machine washable.



360° Flexi-Tool Socks - 1-1-137250

Contains 2 x replacement Microfibre Socks for your 360° Flexi-Tool. Socks are machine washable.



PLEASE NOTE: Actual colours of accessories may vary.

Also available 360° Steam Tools for your handheld steamer Order at: www.vax.co.uk/spares-and-solutions

360° Steam Tools provide everything you need to clean a multitude of surfaces – rotating at 4 angles through 360°, they do the twisting so you don't have to.

Below is a selection of other 360° Steam Tools for you to enhance your steam cleaning experience. We have also put together some handy tool kits on the previous pages. The Conversion Starter Kit is required in order to connect the 360° Steam Tools to your Steam Fresh Combi.

Using the 360° Steam Tools

Precision Tool

Ideal for hard to access areas such as corners or around taps. The concentrated jet of steam penetrates heavily soiled areas removing soap scum in baths and shower enclosures and blasting away grease and grime from hobs and cookers.

Soft Scrub Brush

Agitates dried on grease and grime and removes build up of dirt. Perfect for use on cookers and hobs, sinks, taps, worktops and more with minimal effort. The soft bristles tackle dirt and are ideal for more delicate surfaces. The integrated scraper edge helps remove stubborn dried on stains without having to change the tool.



The Pads

Tackle everyday surfaces easily with the 360° cleaning pads. Both are easy to attach and detach, and machine-washable for re-use.

Microfibre Pad

The Microfibre Pad captures dirty water and spills, and is ideal for cleaning a variety of surfaces.

Uses: worktops, sinks, cupboards, tables, doors, shelves and much more.

Pro Cleaning Pad

The Pro Cleaning Pad has a textured surface to tackle stuck-on dirt, and is ideal for those grimier jobs.

Uses: oven doors, hobs, tiles, baths, child seats, work surfaces and much more.





Accessories

The Brushes

The 360° steam brushes help you tackle dirt and grime. They are easy to attach and detach, with a rounded bristle head that makes reaching awkward angles and small crevices even easier.

Deep Scrub Brush

The Deep Scrub Brush has tough, strong bristles that help tackle more stubborn dirt and grime. The specially designed 'scraper edge' helps you to remove stuck-on dirt without changing tools.

Uses: oven doors and hobs, grills, taps, work surfaces and much more.



Grout Brush

The Grout Brush is the tool you need for tackling dirt, mould and mildew on tile grout. The slim bristle head design means you can target the grout line with ease.

Uses: tile grout in all areas.



The Window Tool

The Window Tool is perfect for cleaning glass and other mirrored surfaces. It is designed to give edge to edge steam distribution, for a more even steam clean. Use with the squeegee side first to clean and wipe away excess water, and then rotate to use the window pad to dry the surface. The pad is easy to attach and detach, and machine-washable for re-use.

Uses: windows, shower screens, tiles, mirrors and other similar surfaces.



The Flexi-Tool

The Flexi-Tool is our ultimate steam cleaning tool for a multitude of tasks. The long, thin, flexible design helps to reach into crevices or tackle large flat surfaces quickly. It comes with 2 coloured Microfibre Socks (one for upholstery/fabrics and one for hard surfaces), allowing you to easily switch between cleaning tasks.

Uses: between blinds, kitchen appliances and cupboard door handles, as well as worktops, cupboards, curved shower screens, curtains, car seats and much more.



IMPORTANT: Always support the handheld by the handle when using the hose.

The Flexible Extension Hose

The Flexible Extension Hose attaches to your handheld to provide some extra cleaning reach. Use with the 360° connector and Steam Tools for high or hard to reach areas.



Using your Conversion Starter Kit with your steamer

Using the 360° connector with cleaning tools



To attach cleaning tools to the 360° connector, line up the edge of the tool with the 360° connector and in a hinge like manner rotate the tool until it clicks securely in place.



To remove the tool from the 360° connector, push the release tab at the front of the tool.



Slide the rotation collar forward and rotate the 360° connector to the most suited cleaning position.



With the adaptor and cleaning tool attached to the 360° connector, insert it into the handheld.



Twist the adaptor clockwise and listen for the locking click.



To remove the 360° connector, slide the release button forward and un-twist the adaptor.



Then grip the adaptor and pull it away from the handheld.

Attaching and detaching the hose



Push the end of the hose into the adaptor. Then insert the hose and adaptor into the handheld nozzle, until it clicks into place. Make sure the locking clip on the flexi-hose is securely attached by gently pulling the flexi-hose.



Push and attach the 360° connector with tool attached into the other end of the flexi-hose until it clicks into place. Make sure the locking clip is securely attached by gently pulling the 360° connector.



Press the unlocking button on the flexi-hose and pull to remove the hose from handheld.

Notes

GET IN TOUCH

EEC Statement of Compliance: Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the S86-SF-CC and S86-SF-CCP are manufactured in compliance with the following Directives: **Safety**: 2006/95/EC Low Voltage Directive. **EMC**: 2004/108/EC Electromagnetic Compatibility Directive.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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